



DATASHEETS

Pyramid Executive Dashboard

Pyramid Executive Dashboard is a reporting tool that displays key management information relating to tenants accounts, arrears history, outstanding repair orders, manager arrears and many more key performance indicators.

Quick Launch

The Executive Dashboard can be launched, via the Pyramid tool bar, which will then launch a browser display and extract data directly from the Pyramid Housing Management System.

Once your initial dashboard is displayed you can drill down to the underlying data to see how the statistics are collated. For example: the Arrears section will allow the user to drill down to a graphical summary; by Area Manager, Local Authority and much more, and then allow further drill down to base line tenant information.

Cascading Data

You can click on any of the segments displayed to see the element that make up the headline figures and drill down to the next level.

So, if you want to see which tenants owe more than £1,000 in Knebworth, simply click on the segment and a list of tenants appears. You can even click on the tenant key, which will bring up the individual tenant information.

CRM - Rent

CRM Rent | Ten Details | RL Charts | Repair Orders | Call Log | Client Details | Executive Dashboard

Arrears | Void Properties | Payments | Repair Orders | Appl Costs

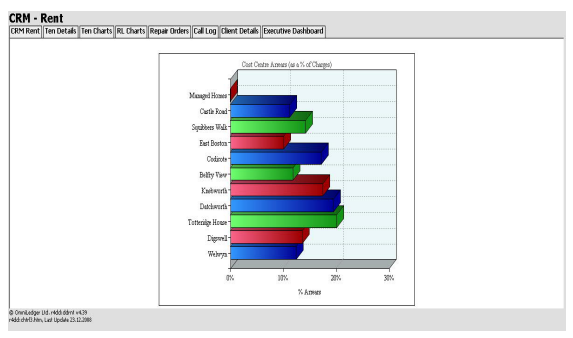
Housing Management

Totals...	General Needs		Special/Supp Needs		Sheltered		Student		All	
	Units: 870	Units: 120	Units: 46	Units: 53	Units: 1119	YTD	Target	YTD	Target	YTD
Total Units: 1119 / N/A: 0	4.66%	4.5%	8.39%	2%	3.87%	3%	3.31%	4.5%	5.1%	5.1%
Rent Arrears %	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
Former Tenant Arrears %	2%	3.75%	3%	4%	2%	4%	4%	1.5%	1.6%	1.6%
Void Rent Loss	28.66	30	30	25	23.5	25	23.5	38	38	33.26
Average Rent Days	92.6%	87%	88.5%	87%	89%	87%	89%	87%	87%	90%
Repair Agreement Rent	1.65%	1.2%	3.33%	3.5%	2%	1.65%	3%	1.3%	1.6%	1.6%
Void Lines										
Gas Compliant	0%	0	0%	0						
Gas Certificates										
Complaints & Rebalances	Cases	B/F	F	Total						
Cases	2	0	0	2						
ADB Complaints	New	B/F	F	Total						
Cases	1	0	0	1						

Units by Accommodation Type

Tenant Profiles

(Fig 1 – CRM Home Screen)



(Fig 2. – Rent homepage, table can be clicked on to drill down for more detailed information.)