



SHAL Housing - working in partnership with OmniLedger

SHAL Housing has been in operation since 1994 and owns and manages in excess of 600 dwellings. During 2002, and following a comprehensive "Best Value" review of central services, it was agreed that our existing property management and financial systems failed to provide a fully integrated system. The effect being that the service to tenants, staff, and other stakeholders was not meeting the highest of standards they had come to expect.

We invited three established software providers in the Housing Association market to demonstrate their systems, following which we visited existing Housing Association sites of two of the providers. Staff from each of the Association's departments attended this visit, and were asked to score each of the systems over eight objective functions. The OmniLedger Pyramid System scored the highest mark in each of the functions from every member of staff, as well as demonstrating value for money in its cost.

We believe the OmniLedger Pyramid System will provide the fully integrated system we are looking for.

Anthony Stephens, Finance Director
SHAL Housing (Somerset)

