

OmniLedger

NEWS

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PROSPECT H.A. LTD



Prospect H.A. Ltd is based in Redhill, Surrey and was first established in July 1989, currently employing seventeen staff at Head Office and 200 care staff. They own around eighty-four bed spaces and manage a further twenty-four bed spaces within the East Surrey and London Borough of Sutton area.

Prospect H.A. Ltd work with partners to provide housing care and support services to people with disabilities and their careers. Their mission is to enable people to realise personal potential and to exercise choice and control over their own lives. Future expansion is likely to take place in the area of supported living by providing support to people with disabilities to enable them to remain in their own homes.

Prospect H.A. felt that their housing management system supplier's maintenance response times were not as efficient as they could be, which led them to look for a system that would allow them to improve overall efficiency. Furthermore, their accounting system hadn't been upgraded in the last six years so they decided to look for a completely new fully integrated Housing Management System. In order to do this, they identified suppliers through online adverts and spoke to neighboring associations to identify what others were using. They then invited a few selected suppliers along for demonstrations, OmniLedger Ltd being one of them.

"Our first impressions of OmniLedger were excellent, they dealt with our queries very well, very professionally." "It was an excellent system that was very comprehensive" quoted Angie Menary - Head of Finance and Administration. After receiving references and after telephone conversations with some existing customers, Prospect H.A. decided to implement a Pyramid system from OmniLedger.

Since the selection has been made, discussions have taken place between OmniLedger and Prospect H.A. with regards to implementation of the new system. "The timetabled deadlines discussed are realistic to both ourselves and OmniLedger" quoted Angie Menary.

Prospect's target date for going live was the 1st April 2004 and the OmniLedger team met this. Angie described the training they received as "very effective" and they have no regrets about the decision to go with OmniLedger as their Housing Management System provider. The initial noticeable benefits with the system are its efficiency, that all data is in one place, its easy to use and has an excellent reporting tools and a better recording of maintenance records.

Angie Menary
Head of Finance and Administration
Prospect H.A. Limited

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