

Bexley Churches H.A. Ltd



Bexley Churches Housing Association is a small housing association providing a housing management and maintenance service to its 136 tenants, as well as a floating support service to any resident of the borough of Bexley who may be suffering from mental health distress and at risk of not being able to sustain their tenancy.

“We were operating an old computer system, which was constantly letting us down. We made the decision to replace it and after looking at several different systems, decided to purchase the Pyramid system.

We were in need of a reliable system that would cover all aspects of our work from rents and maintenance right through to the production of annual accounts. And as we are only a few in the office, we wanted an easy system that did not need a lot of data inputting.

We were also in need of new hardware, and so were looking for a ‘one stop shop solution’ in order to avoid that risk of one firm blaming another one when things went wrong. It became clear early on in our discussions with Lee Wagnall from Omniledger that they could provide everything we required at a price that fitted our budget. And since going live, just 3 months after placing the order, all their promises became reality!

The support we have received since then, both from the trainer, Kevin Sander and the technical support team has been first class, and has allowed us all to have total confidence in the system. Since its introduction, Pyramid has been so reliable in comparison to our old system, that staff morale has been increased considerably.”

Steven Kemp – Director

OmniLedger