

PENGE CHURCHES HOUSING ASSOCIATION TESTIMONIAL



Penge Churches Housing Association Limited, was established in 1969 and manages 249 properties providing general and supported housing.

Gill Rose, Chief Executive, *"In 2006 we decided to look at alternative suppliers for our housing needs. We researched our requirements and looked at the various suppliers that could provide us with a Fully Integrated Housing Management System that included an accounts package.*

We talked to neighbouring associations about the systems that they were using and it became apparent that OmniLedger would be the system to suit all our needs and requirements. Our initial enquiry was handled professionally and efficiently. We invited OmniLedger to demonstrate the Pyramid System and our first impressions were that we liked what we saw. The system looked easy to use and we also liked the fact that it was a fully integrated package.

Once the decision was made to purchase Pyramid, a timetabled deadline that was realistic was set for implementation for Mid April 2006 and achieved. The training received from the trainers was very effective. We did run parallel with our old system for a few months until all data had been transferred.

The noticeable benefits with the system are its efficiency as an integrated system. The use of the internet for all users has made it a lot easier for staff to go about there daily activities. Having a repairs package has been an essential requirement. We have also found that with the system being easy to use it is more accessible, resulting in providing a more efficient service to our tenants."

Year Installed: 2006 / Units: 249 / Previous System Used: Spreadsheets