

METHODIST MINISTERS HOUSING SOCIETY

TESTIMONIAL



The Methodist Minister's Housing Society, established in 1948, provides homes for retired Methodist ministers, deacons and their widows/widowers. The Society purchases properties as required and owns 950 located throughout the UK. A comprehensive service is provided including day to day and planned maintenance, refurbishment, aids and adaptations and the opportunity to move when there is a need to do so.

Shelagh Morgan, Chief Executive said: *"In 2007 the decision was made to look at alternative Housing Management suppliers as our in-house system was no longer suitable for our needs. We researched our requirements and identified various suppliers that could provide us with a Fully Integrated Housing Management System.*

Our initial enquiry to OmniLedger was handled efficiently and we were very impressed with the Pyramid system and how flexible it was to deal with our business processes.

We chose Pyramid because it provided us with the facility to manage the various activities within the organisation. We are a small team and required a system that could be implemented over a short period of time and be easy to use.

We have noticed that with the combination of the Repairs and Maintenance and the financial package, we can manage our services much more comprehensively, including the performance of maintenance contractors and progress on purchase/sale of properties.

We are able to monitor payments of invoices more efficiently and the Custom Data feature is excellent as we can adapt the data that is required to suit our requirements. The reporting tool provides us with the flexibility to be able to provide much more enhanced management reports.

Another useful function has been the ability to be able to provide our tenants with copies of their repair orders and also to monitor the tenant feedback via our Quality Satisfaction forms, therefore, providing them with a more efficient service.

Year Installed: 2007 / Units: 950 / Previous System Used: Manual