

KINGS BARTON HOUSING ASSOCIATION TESTIMONIAL



Kings Barton is a small community based association located in the Bristol South West area. It was established in 1968 and deals with the housing needs of people aged 50 years and above.

The Association has 124 flats distributed over eight independent sites.

In accepting the need for the Association's systems to become computerised, it took some eighteen months of extensive research to find a good quality fully integrated IT system.

The Association at the time looked at potential partnership arrangements as well as the purchase of stand alone systems and were very pleased to agree that OmniLedger provided the right solution to serve an Association of our size.

Patricia O'Driscoll, Housing Manager *"As well as the system being good, being a small housing association, the real bonus has been the excellent support that has been received from the staff at OmniLedger, including the monthly newsletter that is produced. This means that we are always kept informed of new features that could potentially be added to the system should they be beneficial to us.*

We have noticed that having an integrated system has been very beneficial to our association, as it allows us to provide information quickly and efficiently. Our rent statements are easily accessible. We are able to analyse our expenditure which leads to greater service response and saves us money in the long term. As we are part-timers, we needed a system that we could depend on – Pyramid is that system.

There is no doubt that the OmniLedger Pyramid system has greatly assisted the Association in continuing to provide good quality affordable housing and an efficient and effective service to its residents."

Year Installed: 2001 / Units: 124 / Previous System Used: Manual