

HJAITLAND HOUSING ASSOCIATION

TESTIMONIAL



REGISTERED AS A SCOTTISH CHARITY

Hjaltland Housing Association Ltd was created from a merger in 1980 between Scottish Airports Ltd, formed in 1974, and the then Hjaltland Housing Association, formed in 1975. These associations were originally formed to aid the Shetland Islands Council in providing housing for incoming oil industry workers. Up until 1982, the Association provided 88 houses, most of which were family houses.

The Association has grown to provide 507 houses, distributed throughout Shetland.

As well as providing for single people and families, the Association has been working closely with the Shetland Islands Council, and now has several properties providing homes for people with particular housing needs.

Robin Sandison, Chief Executive *"We decided to look at alternative systems as our previous system did not suit our requirements. It had become unreliable and we needed a system that would be robust and also easy to use. We invited various suppliers to tender and then shortlisted three suppliers, Kypera, IBS and OmniLedger and invited them to demonstrate their systems.*

We were impressed with OmniLedger's Pyramid Housing Management System and the demonstration illustrated that this would be just what we needed. Once we had received various references from current OmniLedger users, that were all favourable, OmniLedger were awarded the contract.

We chose OmniLedger because, not only was Pyramid extremely good value for money, it also provided the most integrated, comprehensive and user-friendly system to meet the needs of our growing Association.

The biggest improvement that we have noticed is the time saved and accuracy of data when using a fully integrated system. The reporting tools are excellent. Reports can be manipulated either within Pyramid or they can be exported into Excel. Pyramid has helped us to keep track of our arrears and we have also noticed a reduction in our voids.

We have also found the notes facility to be very useful and with the drilldown facility it enables us to have easy access to all information without having to switch to different screens to find the information, thus providing a quicker and more efficient service to our tenants."

Year Installed: 2006 / Units: 507 / Previous System Used: Mebus

The OmniLedger logo is displayed in a bold, italicized font, positioned above a large, light-colored triangle that points downwards.