

## GRAVESEND CHURCHES HOUSING ASSOCIATION TESTIMONIAL



Gravesend Churches Housing Association, was founded in 1964 by members of the local churches who recognised the need for affordable rented housing in the area. Steady rather than spectacular expansion has seen GCHA grow to 17 staff and managing over 650 units in Gravesham, Dartford and Maidstone. The majority of the stock is general needs but there is a small amount of supported housing for young people and purpose built housing for people with disabilities. GCHA

also works closely with North Kent Women's Aid in providing accommodation and support for women and children fleeing domestic violence.

**Nigel Spice, Finance Director,** *“Our requirements of the Pyramid system were to have a fully integrated management system that was easy to use, very comprehensive and flexible enough to be able to cope with any future developments in both our business and technology. Additions over the years such as the one stop arrears process and the void monitoring module have helped us to improve our efficiency and effectiveness in key areas of the organisation and the services that we provide to tenants.*

*There is a steady flow of new developments which are customer driven and it is always interesting discussing the potential benefits of them with OmniLedger. We have, over the years using Pyramid, found OmniLedger to be very professional with the way in which they have provided both technical support and training.”*

Year Installed: 1994 / Units: 650 / Previous System Used: Manual