

Southside Housing Association Ltd purchases Pyramid to replace their Harkins & Anderson Hometeam system!



OmniLedger are pleased to announce that Southside have recently ordered Pyramid Housing Management and Repairs and Maintenance software.

Southside Housing Association is based in Glasgow and manages over 500 units with a further 400 units factored.

George Doran, Southside's Finance Manager says, "With the Association growing at approximately 5% per annum and with the possibility of Southside taking on a further 600 - 1500 tenanted units and 500 factored units, it was essential that a new system was found, as we had outgrown the existing system. We now have over 30 staff members and we needed to have a program that could continue to expand with us.

In developing our requirements specification and to evaluate the suppliers, we worked with Chris Lawrence of SHARE (Scottish Housing Associations Resources for Education).

Once we had gone through the initial evaluation process we identified a preferred supplier and decided to see the product in action at a nearby Association. This Association, Wishaw & District H.A., had purchased Pyramid within the last twelve months and like us they had previously used Hometeam so they were an obvious reference site.

The feedback from Wishaw was that "having gone live with Pyramid in October 2005 the system has helped improve our financial controls and our reporting functions by integrating Finance with Housing and Maintenance functions", says Andrew Whitehead, Finance Manager at Wishaw & District.

Andrew continues, "the benefits of integration were made more apparent during the preparation and audit of the accounts this year, as the production of supporting documentation was much easier and more comprehensive. In the coming year we hope to further increase our effectiveness as we maximize the benefits of the new system."

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